

Privacy policy

This privacy policy is effective since November 21, 2023 and was last updated on November 21, 2023.

1. Data protection information

Your trust in us is important to us. For this reason, we would like to inform you about how we collect and process your data.

By using our digital presence, you consent to the collection and use of data in accordance with this information.

JESA SA and its subsidiary JESA Wuxi are responsible for the collection and processing of data and take into account the provisions of the Data Protection Act.

2. General

Are subject to the present information on data protection:

- Our website www.jesa.com in its various languages
- Our social networks (LinkedIn and YouTube)
- Office 360

3. Information we collect

The information we collect includes both information that you knowingly and actively provide to us when you participate in one of our services or promotions, as well as any information automatically sent by your devices when you access our products or services.

4. Data register

When you visit our website, our servers may automatically retrieve standard information provided by your web browser. This may include your IP address, browser type and version, the pages you visit, the time and date of your visit, the time spent on each page, and other details of your browsing experience, as well as technical details relating to any errors you may have encountered while visiting the website.

Please note that this data, although it may not allow us to identify you, may be combined with other data that allows us to identify people individually.

5. Personal information

We may request personal information which may include one or more of the following:

Legitimate reasons for using your personal data

We collect and use your personal data only when we have a legitimate reason to do so. In all cases we only collect personal data that is reasonably necessary to provide you with the best service.

Information Collection and Use

We may collect your personal information when you carry out one of the following operations on our website:

- Register to receive updates via email or social networks
- Use a mobile device or web browser to access our content
- Contact us by email, social networking, or similar technology
- When you mention us on a social network

We may collect, hold, use, and disclose information for the following purposes, and personal data will not be used for any other purposes incompatible with those mentioned:

- Allow you to improve or personalize your experience on our website
- To contact or communicate with you
- For analysis, market research, and business development, including the management and improvement of our website, related applications, and related social networks
- For advertising or marketing purposes, including sending you promotional information about our products and services and about third parties we believe may be of interest to you
- To comply with our legal obligations and resolve any disputes we may have with you

Please note that we may be able to combine information collected about you with general information or research data we may receive from other reliable sources.

Security of your personal data

When we collect and use your personal data, and while we store it, we will protect it by all commercially acceptable means against loss or theft, unauthorized access, copying, use, or modification.

While we will do our best to protect the personal data you transmit to us, please be advised that no method of electronic storage is 100% reliable, and no one can guarantee the absolute security of your data. We will comply with all applicable laws in the event of data loss.

You are responsible for choosing any passwords and their level of security, thus protecting your own information within the limits of our services.

How long do we keep your personal data

We keep your personal data for as long as we need it. The length of time may depend on the purpose for which your data is used, in accordance with this privacy policy. If your personal data is no longer required, we will delete it or make it anonymous by removing any details that identify you.

Nevertheless, if necessary, we may retain your personal data to comply with legal, accounting or reporting requirements, or for archiving in the public or scientific interest, or for historical or statistical research.

Security of your personal data

We only keep your personal information for as long as necessary. This period may depend on how we use your information, in accordance with this privacy policy. If your personal information is no longer required, we will delete it or make it anonymous by removing any details that identify you.

However, if necessary, we may retain your personal information to comply with a legal, accounting or reporting obligation, or for archiving purposes in the public interest, for scientific or historical research purposes or for statistical purposes.

Children's privacy

We do not intend to provide our products or services to children under the age of 13, and we do not voluntarily collect personal data from children under the age of 13.

Disclosure of information to a third party

We may disclose personal data for :

- A parent, subsidiary or associate of our company
- Third-party service providers in order to enable them to offer their services, for example, IT services, data storage, server providers, advertisers, or statistical analysis platforms. - our employees, partners and/or associated subsidiaries
- Our existing or prospective agents or business partners
- Sponsors or promoters of any challenge, contest or advertisement we run
- Courts, tribunals, regulatory authorities and police officers, as required by law, in connection with any current or future legal proceedings, or in order to establish or defend our rights.
- Third parties, including agents or subcontractors, who assist us in providing information, products, services, or direct marketing, to collect and use the data.

International transfers of personal data

The personal data we collect is stored and/or used where we or our partners, subsidiaries, or third parties have their establishments. Please note that the places where your personal data is stored, used or transferred may not have the same data protection rules as those of the country in which you transmitted the data to us. If we transfer your data to third parties in other countries: (i) we will carry out such transfers in accordance with applicable regulations; and (ii) we will protect the personal data transferred in accordance with this Privacy Policy.

Vos droits et contrôles sur vos données personnelles

You always have the right to withhold your personal information from us, with the understanding that your experience on our website may be affected. We will not discriminate if you wish to exercise your rights to your personal data. If you authorize us to access your personal data, you understand that we will collect, hold, use and disclose it in accordance with this privacy policy. You retain the right to request details of the information we hold about you.

If we receive your personal data from a third party, we will protect it as set out in this Privacy Policy. If you are a third party transmitting personal data about someone else, you represent and warrant that you have the authority to transmit such personal data to us.

If you have previously agreed to us processing your data for marketing purposes, you may change your mind at any time. We will provide you with the opportunity to unsubscribe from our email databases or communications. Please note that we may ask you for specific information in order to validate your identity.

If you believe that any information we are holding on you is inaccurate, out of date, incomplete, irrelevant, or untrue, please contact us using the details provided in this privacy policy. We will take reasonable steps to correct any information that you find to be inaccurate, incomplete, untrue or out of date.

If you believe that we have breached a data protection law and wish to complain, please contact us using the details below and provide us with full details of the relevant breach. We will promptly investigate your complaint and respond to you, in writing, with the results of our investigation and the next steps for resolving your complaint. You also have the right to contact a regulatory body or data protection authority in relation to your complaint.

6. Use of Cookies

We use "cookies" to collect information about you and your activities on our website. A cookie is a small data file that our website stores on your computer, which accesses it each time you visit us, so that we can understand how you use our website. This helps us to provide you with appropriate content based on your preferences.

7. Limitations of our Privacy Policy

Our website may link to external sites that are not operated by us. Please note that we have no control over the content and policies of these sites, and we may be held responsible for their privacy practices.

8. Changement apportés à cette Politique de confidentialités

At our discretion, we may change our privacy policy to reflect updates to our business, current acceptable practices, or regulatory or legal changes. If we decide to change this Privacy Policy, we will post the changes here on the same link that allows you to access this Privacy Policy.

If required by law, we will ask for your permission or give you the opportunity to opt-in or opt-out of any new use of your personal data.

9. Nous contacter

If you have any questions or concerns about your privacy, you can contact us using the following details:

[JESA SA](#)